



MEMORANDUM OF UNDERSTANDING

BETWEEN

ACPO CYMRU AND SOLACE WALES

1.0 Outcomes to be achieved

- 1.1 ACPO Cymru and SOLACE Wales will work together, using existing mechanisms and frameworks as appropriate, by:
- 1.2 Strengthening joint working between local government and the Police on local priorities, and by encouraging our Local Service Board partners to identify and gain support from the other statutory partnerships, to help Community Safety Partnerships to address these priorities, in order to:
- 1.3 Increase the level of the public's confidence in the Police and Local Authorities and deliver other national and local partnership priorities.

2.0 Background

- 2.1 The UK Government confidence target is based on the following question in the British Crime Survey, '**How much would you agree or disagree that the police and local council are dealing with anti-social behaviour and crime issues that matter in this area**'.
- 2.2 As well as the Single Confidence Target, this MoU is aimed at improving public confidence in the delivery of wider public services and is fully in line with the Welsh Assembly Government's 'Making the Connections' agenda i.e. citizens at the centre; public engagement; working together across the Welsh public sector; value for money
- 2.3 The UK Government confidence target links police and local authorities and success is dependent on public confidence that both are dealing effectively with anti social behaviour and crime issues that matter locally. Final targets have been set at police force level for 2012 along with an interim milestone for March 2011. The targets vary by force area. Key information, including the baseline for each force, interim milestone and final target is shown below.

Police force area, English region and Wales	Police and local councils are dealing with issues						
	Baseline (12 months BSC data to Sept 08) %	Police Force Target (by March 2011) %	Police Force Target (by March 2012) %	BCS - Data to September 2009			
				% saying strongly agree/ tend to agree	Statistically significantly different from England and Wales	Statistically significant change to the previous year	Unweighted base
Dyfed-Powys	44	51.8	56.7	48			995
Gwent	39	52.0	57.0	45			830
North Wales	45	54.3	59.3	49			990
South Wales	39	54.2	59.2	47		**↑	996
Wales				47	**	**↑	3811
ENGLAND AND WALES				50	N/A	**↑	43973

1. *** denotes statistical difference in comparison with England and Wales.

2. **↑ denotes statistical change in comparison to the previous year.

- 2.4 The Confidence Target is a National directive which has to be delivered via locality based relationships which will be informed by local priorities
- 2.5 In England targets on public confidence for police and local authorities have been set at local authority level through the Local Performance Framework. Within Wales this framework does not exist. However, the performance of the four Welsh police forces is compared with English forces and as the table in para 2.2 shows the Wales average is lower than that for England and Wales. To achieve success in Wales it is essential that partners work collaboratively to improve public confidence in the delivery of local services
- 2.6 Community Safety Partnerships (CSPs) are established within all local authority areas and regulated by statutory guidance
- 2.7 Local Service Boards (LSBs) are also now well established and their role is developing to hold key partnerships to account and ensure Local Delivery Agreements are satisfactorily delivered by all the appropriate agencies and partnerships
- 2.8 Outcome Agreements come into effect from April 2010. The aim of the Agreements is to move to an outcome focused method of measuring performance and improvement. Outcome Agreements are currently between local authorities and WAG although the long term objective is to move to an agreement between local partnerships and WAG
- 2.9 Partnership working is well established but engagement, and hence effectiveness, is variable throughout Wales
- 2.10 Local authorities have Crime and Disorder Scrutiny committees which have responsibility for scrutinising the work of CSPs

3.0 Key Principles

- 3.1 SOLACE Wales and ACPO Cymru agree to work in co-operation to deliver the agenda on Improving Public Confidence
- 3.2 SOLACE Wales and ACPO Cymru agree to work in co-operation to deliver on other local partnership priorities and to collaborate with each other and with other partners through LSBs, which play a coordinating role for cross cutting and strategic issues
- 3.3 LSBs will continue to oversee this agenda, holding CSPs to account in order to ensure progress is made
- 3.4 CSPs are the primary vehicle to be used in driving the public confidence agenda forward and strategic planning to address local needs

4.0 Action to be taken

- 4.1 The police forces in Wales will ensure that all their local authorities and other local partners are aware of the Force level target for improving public confidence and of latest British Crime Survey data.
- 4.2 The police and local authorities will also share public confidence data and other relevant data at local authority level resulting from local surveys
- 4.3 Crime and Disorder Scrutiny committees will be encouraged to consider the Single Confidence Target within their work and to scrutinise and hold to account CSPs for delivery on this agenda
- 4.4 SOLACE Wales and ACPO Cymru commit to using community planning and local budgetary prioritisation procedures to further establish joint working and to improve confidence in the delivery of public services.

5.0 Review Mechanisms

- 5.1 The LSBs in each area will undertake their monitoring role and take action where appropriate to resolve problems and unblock issues
- 5.2 An annual review of progress will be undertaken by CSPs and a summary position reported to a joint meeting of SOLACE Wales/ACPO Cymru officials so that advice can be given on any necessary changes to procedures (to be scheduled for May/June 2011)